

# Keep Communicating Microsoft Teams Business Voice



## Your all-in-one productivity and communication solution

Microsoft Teams Business Voice brings together the collaborative power of Microsoft Teams and Office apps with Liquid Telecom's carrier-grade voice network to deliver a fully integrated communication solution that seamlessly combines calling, chat, team collaboration and meetings into a single application.

Whether you want to replace your existing legacy PBX or extend its static capabilities, Microsoft Teams Business Voice is the modern telephony solution for your teams to collaborate and stay productive in the cloud.

Talk the talk with our all-in-one productivity and communication solution.



### The integrated communication tool that does it all

#### Calling, chat, and meetings in a single app

Combine calling with chat and meetings in Microsoft Teams. Your contacts and calendar are connected across Teams and Outlook. Teams can also use Word, Excel and PowerPoint within calls and meetings.

#### Call from anywhere, on any device

Stay connected with a single phone number across your computer, mobile device, and desk phone. Make calls and join meetings with one click.

#### Enterprise cloud calling

Get consultative transfers, music on hold, call park, and cloud voicemail in Teams.

#### Collaborative calling experiences

Deliver great collaborative experiences with features such as group call pickup, delegation, and shared line appearance.

#### Customer support experiences

Ensure every customer call is answered and routed to the right queue with Cloud Auto Attendants and call queues.

#### Simplified setup, billing, and management

Easily manage your phone system from the familiar Microsoft 365 admin console, adding phone numbers in minutes. Enjoy a cloud-based phone system without the hassle and costs of maintaining a PBX.

#### Tried-and-trusted security

Keep your critical business data safe with Microsoft 365's built-in security features, including encryption, security protocols and operational security.

#### Always accessible

Get uninterrupted access to your cloud-based services and critical data with guaranteed 99.9% uptime.

#### We're here for you

Our world-class data centres and dedicated support team are located in key African geographies, so you're never far from the support you need to keep your business growing.

| Features                         |   |
|----------------------------------|---|
| <b>Works on any device</b>       | Easily link IP phones, Teams Rooms, PCs, Macs and mobile devices to your telephone network for uninterrupted communication wherever you go.           |
| <b>Super easy administration</b> | Set up and assign telephone numbers for all your Office 365 users in minutes using the simple admin portal.   |
| <b>Identity management</b>       | Seamlessly manage users across all your communication and collaboration platforms with phone numbers linked to Microsoft Office 365 Active Directory. |