



Case Study - Capital Star Steel

Improving Email Security to Safeguard Operations

Capital Star Steel with a commitment to protecting their staff, clients, and suppliers during email communication, they turned to Liquid C2 SecureEmail.



Customer Overview

Industry: Manufacturing
Customer Size: 150+
Country: Mozambique

Capital Star Steel SA, a Mozambique-based subsidiary of the South African company Lionsteel, specializes in manufacturing high-frequency welded steel pipes. Serving the International Oil and Gas industry and the Mining Industry across Africa, the company operates through globally based sales and distribution centres.

With a commitment to protecting their staff, clients, and suppliers during email communication, they turned to Liquid C2 SecureEmail, powered by SYNAQ, to safeguard their operations.

Business Challenges

- **Frequent Security Breaches:** Staff encountered suspicious emails daily, causing constant concerns and confusion.
- **Major Incidents:** Three severe security breaches occurred, with one attack taking 24 hours to resolve and another leading to five days of downtime.
- **Impact on Operations:** These breaches severely affected operations, highlighting the need for a robust security solution.

The Liquid C2 Solution Implementation of Liquid C2 SecureEmail

- **User-Friendly Interface:** Provided seamless navigation, with a particularly valuable email ID feature for releasing and tracking emails.
- **Enhanced Security Awareness:** Staff became more vigilant, understanding warning prompts and effectively using Whitelist & Blacklist options.
- **Proactive Protection:** Liquid C2 SecureEmail's proactive measures drastically reduced incidents of accidental clicks on malicious links.

Results & Benefits Remarkable Improvement in Security

- **Minimal Security Breaches:** Significant reduction in security incidents since adopting Liquid C2 SecureEmail.
- **Increased Confidence and Reduced Stress:** The IT Manager reports a significant decrease in stress levels due to the strong safeguards in place.
- **Outstanding Support and Value:** Liquid C2 SecureEmail stands out in terms of value, service, and support, surpassing both local and international providers.

Why Liquid C2

Complementing MS365: Capital Star Steel, using a Microsoft Business Standard license, would not have been proactively defended against these threats without Liquid C2 SecureEmail. Liquid C2 SecureEmail complements the MS365 mail client's security strategy by offering value-driven, layered, and comprehensive email security.